**The Gerontology Practitioner Certificate**

WVU School of Social Work, Office of Professional & Community Education

*The following HOSPICE OF SOUTHERN WEST VIRGINIA PALLIATIVE CARE CONFERENCE sessions have been approved as qualifying towards the Gerontology Practitioner Certificate:*

**June 12, 2014**

**8:30-10:00 am Plenary I**

**One Woman Play and Discussion about Choices at the End of Life** *(1.5 hours- Content Area: Ethics and Aging OR Skill Area: Case Management)*

**10:15-11:45 am Plenary II**

**Fingerprints- Memories for All Ages** *(1.5 hours- Content Area: Ethics and Aging OR Psychosocial Processes and Mental Health in Older Adults OR Skill Area: Case Management)*

**1:00-2:30 pm Session 1 (Concurrent Workshops)**

**Workshop 1: Panel Discussion on End-of-Life Wishes** *(1.5 hours- Content Area: Ethics and Aging OR Skill Area: Case Management OR Communication)*

**Workshop 2: Creative Art of Legacy Building** *(1.5 hours- Content Area: Psychosocial Processes and Mental Health in Older Adults OR Skill Area: Counseling/Interviewing)*

**Workshop 3: Ethics: Let the Debate Begin (Part 1)** *(1.5 hours- Content Area: Ethics and Aging OR Skill Area: Communication)*

**2:45-4:15 pm Session 2 (Concurrent Workshops)**

**Workshop 1: Social Media Trends, Best Practices, and Policy for Healthcare Professionals** *(1.5 hours- Skill Area: Management OR Communication)*

**Workshop 2: Palliative Care in Community Hospitals** *(1.5 hours- Content Area: Social Policy and Aging OR Aspects of Rural Aging)*

**Workshop 3: Ethics: Let the Debate Begin (Part 2)** *(1.5 hours- Content Area: Ethics and Aging OR Skill Area: Communication)*

**June 13, 2014**

**8:30-10:00 am Session 1 (Concurrent Workshops)**

**Workshop 1: Handling Difficult Staff- Seek First to Understand** *(1.5 hours- Skill Area: Management)*

**Workshop 2: Symptom Control- Mini-Case Studies** *(1.5 hours- Content Area: Physiological Processes and Health)*

**Workshop 3: Spirituality and the End-of-Life** *(1.5 hours- Content Area: Psychosocial Processes and Mental Health)*

**10:15-11:45 am Session 2 (Concurrent Workshops)**

**Workshop 1: Providing World Class Customer Service: It Begins Within** *(1.5 hours- Skill Area: Management)*

**Workshop 3: The Echoes of War- The Influence of PTSD at End-of-Life** *(1.5 hours- Content Area: Psychosocial Processes and Mental Health in Older Adults OR Skill Area: Case Management)*

**1:00-2:30 pm Plenary I**

**Teaching Buffalo to Fly like Geese: Leadership and Teamwork** *(1.5 hours- Skill Area: Management)*

**2:45-4:15 pm Plenary II**

**Power Listening** *(1.5 hours- Skill Area: Communication)*

***Approved for a total of 12 GPC hours***